

SECTION 8 – LIMITED WARRANTY

Our Promise:

If any maintenance items wear out in the first three years, we will supply you with the parts to fix it. For as long as you own your stove, if you ever have a defect in the material or workmanship of your stove's firebox, we will repair or replace it for you. See full details below:

Items Covered	Parts Coverage Period	Labor Coverage Period
Maintenance Items: Bricks, gasket, ceramic insulation, and paint.	3 Years	No Labor Coverage
Blowers, brick supports. All removable wear items including the ash grate, baffle plate, bypass mechanism, catalytic support tray, and catalytic flame guard.	5 Years	3 Years
Stove firebox, burn tubes, legs, glass (thermal breakage) and door casting.	Forever	3 Years

Catalyst Warranty: The combustor supplied with this heater is an Applied Catalysts ACI-5M, Long Life Combustor. Kuma part# KR-CT-01 Following is the catalytic combustor warranty supplied with this wood heater. Catalyst warranty claims should be addressed to: Kuma Stoves 50145 N. Old Highway 95 Rathdrum ID, 83858. Ph. 888-714-5294.

6-year structural warranty: Warranty claim must meet the following conditions: 1. warranty has been registered proving the date of purchase and that you are the original owner. 2. You return the catalyst to Kuma stoves: No advanced exchange is available under this warranty. 3. The catalyst has not been abused by over-firing or using unauthorized fuels. If the catalyst loses its structural integrity due to a manufacturing defect, Kuma stoves will replace the catalyst at no charge. The replacement catalyst will have a 90-day warranty coverage.

12-year performance warranty: One replacement catalyst is available for purchase from Kuma Stoves at a 50% discount from MSRP. The only condition of this pro-rated performance warranty is that your warranty has been registered proving the date of purchase and that you are the original owner. The catalyst does not need to be returned.

Warranty Coverage:

To ensure warranty coverage, it is very important that you register your Kuma Stove warranty within 30 days of purchase at kumastoves.com or fill out and return the warranty registration in your owner's packet. Operation of this stove in a manner inconsistent with the owner's manual, especially the burning of materials for which this unit is not certified by the EPA, will void the warranty. This warranty covers your new Kuma Stove from defects in material and workmanship for the period outlined in this warranty. Kuma Stoves reserves the right to replace, repair or authorize repair of any defective part at its sole discretion. This warranty is not transferrable and covers the original owner of the product from the time of purchase. All parts that have been replaced under this warranty will have a 90-day warranty coverage. The maximum value of this warranty is the original purchase price of the product. This warranty is subject to the conditions and limitations outlined below. This warranty covers stoves purchased from an authorized Kuma Stoves dealer.

Warranty Instructions:

Please contact the dealer where you purchased your stove. You may also contact Kuma stoves directly at 50145 N. Old Highway 95, Rathdrum ID 83858 or by phone at 1-888-714-5294 or contact us online at kumastoves.com. When calling, you will need to have your proof of purchase, the model name, and the serial number of your stove. When calling please remember that shipping and handling costs are not covered under this warranty.

Warranty Exclusions:

This Warranty does not cover: 1. Changes in the color of the surface of the stove as this naturally happens during the firing of the stove and is considered normal. 2. Damage to plating due to chemical cleaners, fingerprints, or scratching. 3. Shattered glass caused from wood impact. 4. Discoloration of plating or glass. 5. Expansion and contraction of the firebox causing noise. 6. Damage caused from: power surges, unauthorized modifications, using incorrect fuel and/or accelerants, shipping/handling, failure to follow the manufacturer's installation instructions, failure to follow any local building codes. 7. Damages to any product not manufactured by Kuma Stoves. 8. Any stoves ability to heat a specific area. Heating capacity is given as a guideline and is not guaranteed. 9. Shipping costs or travel time. Please talk with an authorized dealer or Kuma representative about the potential charges for travel or shipping. 10. This warranty is void in the case of abuse, over firing, unauthorized repair, alterations, improper installation and/or service.